



VISTA VALENCIA  
**Rules & Regulations**  
Vista Valencia Golf Club  
Rules and Regulations

*Revised 12/31/203*

*Vista Valencia Golf Course (“the Club”) is a privately owned facility that is open to the public. The golf course, driving range, and facilities is operated by Valencia Golf LLC (private company) dba Vista Valencia Golf Course and hereby adopts the following Rules and Regulations (“Regulations”) under which the operations of the Club will be governed. The Regulations have been established to ensure the enjoyment, safety, and protection of the Members and Guests of the Club and to assure orderly and enjoyable play on the golf course, driving range, and practice facilities. The Club reserves the right to cancel or modify such rules and regulations whenever it deems necessary. It is the duty of all Members and Guests to familiarize themselves with these rules.*

## **1.0 General Rules, Regulations & Policies**

- 1.1 **Hours of Operation.** *Operating hours of the Club will be determined by the Club and will be set with the sole purpose of serving the Members and Guests in mind. From time to time and/or on a regular basis, the Club will alter hours of operation for maintenance practices, holidays, and other events as directed by management.*
- 1.2 **Sale of Goods.** *No articles or services of any kind shall be exposed for sale on Club property and no subscription papers shall be circulated nor advertisements displayed, except those pertaining to items available to the Members and guests in the Clubhouse and Golf Pro Shop.*
- 1.3 **Children.** **Children must be 5 years old or older to be on the Vista golf course and driving range. Children under the age of 5 are not permitted on the driving range or Vista Course walking and/or in a golf cart.** *Children under the age of 5 may practice on the putting greens with the supervision of an adult. Except as otherwise stated herein, all children under the age of 5 may be able to play golf on the Chica Course with permission of the General Manager, Golf Professional, or Golf Shop Staff if they are accompanied by a paid adult. A child under the age of 5 cannot be a spectator. The adult is always responsible for the behavior and safety of the child. Children ages 5 to 11 may play golf on the Vista and/or Chica Course if they are currently enrolled in the Vista Valencia Junior Golf Program and/or have the approval of a Vista Valencia Golf Club Professional and must be always accompanied by an adult. Children 11 years of age and older may play on the golf course(s) without adult supervision, subject to all Rules and Regulations.*



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1.4 **Adult** shall mean a person 21 years of age or older.

1.5 **Non-Smoking Facility.** *The Vista Valencia Clubhouse and Driving Range is a non-smoking facility. Smoking will only be permitted in designated areas. The Driving Range is a non-smoking area and facility.*

1.6 **Conduct.** *Good conduct must always be observed by both Members and Guests around the Club. All Members and Guests are responsible for the conduct of their Family and Guests.*

1.7 **Club Functions.** *The Club reserves the right to conduct private tournaments, private events, and other functions at the Club from which Members and Guests may be excluded, specifically golf tournaments and/or private events which may be held from time to time to enhance the reputation of the Club.*

1.8 **Employees.** *No Member or Guest shall reprimand, direct, or in any way abuse an employee of the Club but shall report all instances of misconduct or other complaints to the Head Golf Professional or General Manager. Employees are not permitted to leave their stations, and Members are requested not to send employees on errands without consulting the appropriate supervisor. Any employee not rendering courteous and prompt service should be reported to the Head Golf Professional or General Manager.*

1.9 **No Liability for Injury or Loss.** *The Club assumes no liability for injury occurring on the golf course or any areas of the Club. Members and Guests use the Club facilities at their own risk, including, but not limited to, during inclement weather and lightning activity. All persons using or entering the Club premises assume the risk of personal injury and the loss of personal property and release the Club and its affiliates, management, partners, shareholders, officers, agents, and employees from all liability for such injury and losses. Members and Guests using a golf cart accept and assume all responsibility for liability connected with operation of the golf cart. Members and Guests expressly indemnify and agree to hold harmless the Club and their officers, directors, employees, affiliates, representatives, and agents from all damages, whether direct or consequential, arising from or related to the Members or Guests use and operation of the golf cart.*

1.10 **Loss or Damage.** *Damage to or loss of property of the Club, or of its Members or Guests, caused by a Member or a Member's Guest or Family, will be the responsibility of the Member and/or Guest. The Club will not be responsible for any loss of, or injury to, any property of*



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*Members or Guests. The Club will not be responsible for loss of valuables, clothing, golf bags, clubs, or other property.*

1.11 **Equipment.** *Tampering with or adjusting equipment such as air conditioning, light fixtures or control of lights is not permitted.*

1.12 **Parking.** *Parking will only be allowed in designated areas. Changing of clothes in the parking lots is not permitted. Public restrooms are designated for this purpose. Areas designated as Handicap, Employee Parking, and/or Red Curb is subject to towing at owner's expense.*

1.13 **Automobiles.** *The Club will not be responsible for loss of or damage to any automobile, truck, RV, or motorcycle on Club property. Automobiles parked over night may be towed at owner's expense. No long-term parking is allowed. All RV's must register with General Manager. No overnight parking of RV's. Gates are closed and locked nightly. All Members and Guests must be familiar with operating and closing hours. Holidays and Special Events may close the golf course and/or clubhouse earlier than normal operating hours.*

1.14 **Private Social Functions / Private Events.** *Private functions must have prior written approval of the General Manager. Such functions must be of a social or business nature only. All Private Events of 12 or more must sign a contract. No outside food and beverages are allowed unless in receipt of written permission by the General Manager.*

1.15 **Dining Room Area / Bar.** *The Clubhouse Dining Room area and Bar are reserved for Members and Guests who will be dining at the facility. No outside Food and/or Beverage is allowed. The Club reserves the right to refuse service to anyone who does not follow the rules outlined herein. Card and/or Board game playing is prohibited. The Club may impose time limits on Members and Guests dining at the facility.*

1.16 **Personal Coolers.** *Personal coolers are not allowed on club property unless needed for a medical reason (must provide Dr.'s note to General Manager).*

1.17 **Alcoholic/Non-Alcoholic Beverages.** *Beverages not purchased on club property are prohibited. Vista Valencia staff reserves **the right to confiscate any personal coolers/beverages not purchased at the Club.** These items will be returned to the member/guest after they conclude their round. The General Manager and staff have the absolute right to refuse service to any Member or Guest based on the individual's apparent state of intoxication.*



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1.18 **Advertising.** Commercial advertising shall not be posted or circulated on the Club property, nor shall any business be solicited on the Club premises. No petitions shall be originated, solicited, circulated, posted, or signed on the Club premises, unless specifically approved by the General Manager.

1.19 **Professionals.** Only professionals employed by the Club may teach on the Club premises. A limited number of Independent Contractors approved by Club may enter into an agreement to pay rent for privilege to teach at facility.

1.20 **Pets.** Pets will not be allowed on the grounds, or on the golf course / driving range. Under California's laws on the rights of customers with disabilities and the federal Americans with Disabilities Act (ADA), customers with disabilities may bring their service animals on to the club property with the **appropriate certification** of said service animal. Customers are responsible for damage caused by an animal owned by the customer or under the customer's control.

1.21 **Americans with Disabilities Act.** The Club will comply in all respects with pertinent applicable provisions of the Americans with Disabilities Act.

1.22 **Notices.** Only notices covering Club business shall be posted. Removal or defacement may be cause for suspension or termination of Membership, and or ability to access the property (full and/or in part).

1.23 **Amendments.** These rules and regulations may be amended, supplemented, or changed in any regard at any time by Valencia Golf LLC.

## 2.0 General Golf Rules

**The Rules of Golf as adopted by the USGA together with the Rules of Etiquette as adopted by the USGA shall be the rules of the Club, except when in conflict with local rules or with any of the rules herein.**

2.1 **Golf Attire.** Proper golf attire is required for all players. Proper attire shall mean the following:

**Men:** Shirts with collars and sleeves, clean tee shirts, slacks and/or Bermuda shorts of mid-thigh length are considered appropriate attire. Tank tops, swimwear, cut-offs, or gym shorts are not considered proper golf attire. Blue jeans are allowed.



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**Women:** Dresses, skirts, slacks, yoga pants, mid length shorts and blouses are considered appropriate attire. Tank tops, cut-offs, or swimwear are not considered proper golf attire. Blue jeans are allowed.

**Golf Shoes:** Soft spike golf shoes are considered appropriate. Football, soccer or other large knobby spikes are not allowed. Tennis shoes or other soft sole shoes are allowed.

2.2 **All Members and/or Guests must register in the Golf Pro Shop before starting play.**

2.3 **“Cutting in” is not permitted at any time.** All players must check in with the Starter after registering in the Golf Pro Shop.

2.4 **All players must start to play from the first tee unless otherwise permitted by the Golf Professional / Golf Staff.**

2.5 **Please make sure the group ahead of you has cleared the landing area before hitting hole #2, the green on hole #10 or any other blind shots.** Remember: Players assume all risks.

2.6 There will be **no practice on any part of the golf course except the practice range or practice green.** Collection of and / or removal of range balls or range baskets from the practice area is prohibited. Hitting multiple balls per shot while playing the golf course is prohibited. **Maximum of 2 balls per shot (provisional ball) per USGA Rules to maintain the pace of play.**

2.7 **Fivesomes are no longer permitted at Vista Valencia with approval of the Golf Staff ahead of time. All players must keep up pace of play and must have their own set of clubs.**

2.8 **Golf Professional and/or General Manager must approve all tournament play or special events in advance.**

2.9 **All food and beverage must be purchased from the Club.** No beverage coolers are permitted on the course unless provided by the Club.

2.10 **Each Member and/or Guests are required to have their own set of golf clubs.**

2.11 **Jogging, bicycling, scootering, fishing, or recreational walking is not permitted on the golf course.**



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### 3.0 Rain Policy

3.1 ***If lightning is in the area, all play shall cease.*** Although the golf staff may warn players about lightning in the area, of which it is aware, the Club does not assume any duty to detect lightning and warn them. If Club personnel warn players about potential lightning in the area, players must stop playing immediately.

3.2 ***When rain causes termination of play and the golf course is closed by Vista Valencia Golf Course for flooding,*** a 90% credit for that day's greens and/or cart fees will be given if five holes or less are played. If six or more holes are played, the credit will be prorated based upon the remaining holes not played. It is the responsibility of the Member and Guest to apply for a rain check or credit at the golf shop immediately after his or her play has been terminated by Vista Valencia Golf Course due to rain conditions.

3.3 *In any event, all players shall assume the risks associated with potential lighting activity and the consequences arising thereof.*

### 4.0 Golf Starting Times

4.1 ***Vista Valencia Golf Members/General Public may reserve tee times eight (8) days online*** prior to the date of play while all other golfers may reserve tee times seven (7) days prior to the date of play

4.2 *The policy for reserving tee times may vary from time to time at the discretion of Valencia Golf LLC and will be implemented under the supervision of the Golf Professional, Golf Staff, and the General Manager.*

4.3 *To accommodate the maximum number of golfers, Vista Valencia Golf Course Members/Guests can make **up to two (2) tee times per day**. These are made on-line and prepaid through the Vista Valencia Web Site ([vistavalenciagc.com](http://vistavalenciagc.com)). Same day reservations may be made by golfing the golf shop. Minimum of two players and maximum of 4 players may make a reservation. Single players may contact the golf shop to be placed on a standby list and paired on the same day. Twosomes may be paired with another twosome or single player. The golf shop may decide to not allow players to tee off until a full group of players is made.*

4.4 ***All tee times are subject to availability.***



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4.5 **All golfers are required to check in for their Tee Time in the Golf Shop at least 15 minutes prior to the assigned tee time.** All registered players who have checked in the golf shop are to report to the Starter 10 minutes prior to their tee time and let them know you are ready to play. Any group not on the tee and ready to play on time will lose its tee time. The Starter and Course Ambassador have the authority to maintain order on the course.

4.6 **Cancellations of tee times are requested by 12:00 p.m. one (1) day prior to the scheduled tee time.** Frequent “No Shows” or late cancellations may result in payment in advance, suspension from playing for one month, or no longer being able to play in the future. Customers will receive first a verbal warning, for a second No Show a written warning. The third No Show will result in a suspension for one month. The fourth will result in no longer being able to make tee times in advance and will be walk up only in the future.

4.7 The first group of the day is required to **play behind the Maintenance Staff** that is preparing the greens for play. Groups playing on the **Back 9 must yield to Maintenance Staff giving them the right of way.** Violators will be subject to removal by the Golf Staff and/or Golf Professional.

4.8 **Twosomes should not expect to play through foursomes** and should not exert any pressure on the groups ahead. Foursomes and threesomes shall have the right of way.

4.9 **Twosomes and singles will be grouped with other players,** if available, and if necessary, at starting times determined by the Golf Shop and Starter. Singles may not reserve starting times.

## 5.0 Golf Cart Rules

5.1 The use of private golf carts and unauthorized vehicles is prohibited on Club property.

5.2 **Carts must be rented from the Golf Shop.** Rental fees apply based on shared cart. Should a customer request a single cart, if available, the rate will be the ½ rate X 2. **Maximum of 3 golf carts per group** playing on the golf course.

5.3 **Personal covers** may be allowed but must be approved first by Golf Shop personnel.

5.4 If an additional cart is needed for a spectator, a cart fee will apply per spectator riding in the cart.



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- 5.5 *A valid driver's license is required to operate golf carts. **Must be 18 years of age to rent a cart.***
- 5.6 ***Golfers must observe and obey all cart path signs / rules.***
- 5.7 ***Carts are to be kept at least 15 yards from greens and tees and must remain on the cart path on all par 3's and around teeing areas.***
- 5.8 *Golf carts are to be used on the course only and must be returned to the clubhouse upon completion of play.*
- 5.9 ***A maximum of two people, including small children (must be 5 years or older), are allowed to ride in a golf cart.***
- 5.10 ***Children ages 5 to 11 must never be left in a golf cart by themselves.***
- 5.11 ***Children under the age of 5 are not permitted in a golf cart.***
- 5.12 ***Golfers should always exercise caution when parking carts near lakes and waterways.***
- 5.13 *Golfers are asked to report any cart malfunctions immediately after their round. Any damage to a club-owned cart by a Member and/or Guest will be the responsibility of the person who rented the golf cart. When operating a cart, operators assume all risks and shall be liable for all damages sustained to person, property and/or cart in their operation.*

## 6.0 Walking Policy

- 6.1 *Walkers are allowed to tee off on the first hole of the day **after 7 AM**. Exceptions must be approved by Golf Professional and/or General Manager.*
- 6.2 *When walking is allowed, Golfers may elect to use a pull cart or carry their own clubs.*
- 6.3 *Pull carts are allowed at the practice facility at any time and on the golf course during walking times. Please keep pull carts out of bunkers and **off greens**. Pull carts are allowed off the cart path when it is cart path only.*

## 7.0 Handicaps





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7.1 *Handicaps are computed under the supervision of the Golf Professional in accordance with current USGA and SCGA recommendations. Handicap costs are charged annually.*

7.2 *All Members and their Guests with a USGA approved handicap or five entries in Vista Valencia Men's, Senior's, or Women's golf Clubs may participate in club tournaments. The Golf Shop may review all handicaps submitted and keep records of all entries into Vista Valencia events.*

7.3 *The Club reserves the right to adjust handicaps for Club tournament play. The Club reserves the right to deny any Member or Guest entry into tournament play for handicap manipulation.*

## 8.0 Golf Course Etiquette

8.1 *Members and Guests are expected to conduct themselves in a manner which will reflect the highest standards of the game of golf. Serious breaches of etiquette or displays of poor sportsmanship will result in prompt and appropriate disciplinary action, which may include suspension or expulsion, and in the case of Guest, withdrawal of future Guest privileges.*

8.2 *Courtesy must always be exhibited towards other players.*

8.3 *Speed of Play. Each 18-hole round should be completed in 4 hours and fifteen minutes. This amount of time is more than adequate, provided all players remain aware of the rights of others to play without delay. It is the responsibility of each group to keep pace with the group ahead. It is each group's responsibility to be observant of its position on the course and keep pace. The Player Assistant has the authority to keep playing at the proper pace for all players' enjoyment.*

8.4 *All players who stop after playing nine holes for any reason must occupy the next tee before the following players arrive at the tee or they shall lose their position on the golf course.*

8.5 *Members / Guests who are unable to play in a reasonable amount of time may be required to tee off during designated times of the day.*

8.6 *When playing a hole is completed, leave the green immediately and proceed to the next tee where scoring may be recorded while teeing off.*

8.7 *Repair all ball marks on greens and place sand in all divots taken.*



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8.8 ***Discard all trash in receptacles located around the Clubhouse.***

8.9 ***Enter and leave bunkers at the nearest level point to the green and smooth sand over with a rake foot upon leaving.***

8.10 ***Refrain from intentionally damaging the greens, tees, and/or fairways. The Club may levy individual fines and/or ban golfers for willful destruction to greens, tees and/or fairways as deemed appropriate.***



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## 9.0 Complaints, Comments & Misconduct

9.1 **Complaints, comments, and suggestions** from Members / Guests are always welcome and should be directed to the Head Golf Professional or General Manager. All complaints and or suggestions need to be directed to the General Manager at [gm@vistavalenciagc.com](mailto:gm@vistavalenciagc.com). Prompt attention will be paid to all messages left to this email address.

*The following should be provided when reporting misconduct:*

- \*Name or golf cart number of offender**
- \*Name of another group member at the time of infraction**
- \*Date, time and location of infraction**
- \*Witness to the infraction other than person reporting the infraction**

9.2 All reporting members and or guests are kept confidential. The Head Golf Professional and General Manager will adjudicate all infractions and issue appropriate action under the authority of Vista Valencia. The Head Golf Professional and/or General Manager are required to enforce all decisions set forth by the Club. You may also e-mail the General Manager at [gm@vistavalenciagc.com](mailto:gm@vistavalenciagc.com).

9.3 Any misconduct or rules infractions may result in disciplinary actions:

**First Offense-Verbal Warning**

**Second Offense-Written Warning**

**Third Offense - Suspension from golf course for a time deemed sufficient by the Club.**